Thumbs Up Checklist

Name of Location: _____ **Date:** _____ **Time:**_____

Address: _____

Code: ☐ Y **YES** ☐ N/A **N/A-Not Applicable** ☐ N **NO**

Parking Lot and Sidewalks

- ☐ **free of large cracks, holes, uneven surfaces and/or dangers clearly identified with contrast paint, a sign or pylon.**
- ☐ **well lit**
- ☐ **disabled spaces are clear, accessible and have a vertical sign.**

Entrances & Exits

Must have one of these:
- ☐ self-opening doors
- ☐ disabled push button
- ☐ doorbell

Entrances have:
- ☐ **clear opening of no less than 81 cm**
- ☐ **even surfaces**
- ☐ **a ramp 1.5 m wide if stairs present**
- ☐ **handrails for ramps and steps ideally on both sides**
- ☐ **well lit**
- ☐ **doors that allow customers to see someone coming in or out**
- ☐ **doors that can be opened easily (door knobs, weight of door)**
- ☐ **doors that open and close at a safe speed**
- ☐ **glass doors marked at eye level**
- ☐ phone
- ☐ seating in the entrance/exit

**Adapted from: "Stepping Out Safely;" Trauma Prevention Council – Central West

*** **Disclaimer:**
This information is being provided as a community service only and does not imply that this location is 100% barrier free or safe. The Thumbs Up program and all partner agencies are not responsible for any claims made against this location.

Floors and Aisles

- ☐ **wide enough for walkers, wheelchairs and scooters**
- ☐ **access to exits clear**
- ☐ **well lit**

Stairs (indoor / outdoor) ☐

- ☐ **railings firmly attached**
  - ☐ both sides ☐ extends beyond top & bottom
- ☐ **well lit**
- ☐ **edges marked with a contrasting colour, texture or lights**
- ☐ **in good condition**
- ☐ elevator

Public Washrooms ☐

- ☐ **wheelchair accessible cubicle 1.5m x 1.5m**
- ☐ **cubicle door swings outward**
- ☐ **well lit**
- ☐ **equipped with grab bars**
- ☐ have a family washroom

Shelves, Racks and Displays ☐

- ☐ **secure & do not move or tip**
- ☐ **allow you to move around them easily**
- ☐ **items within reach or assistance available**

Carts & Baskets ☐

- ☐ **available** ☐ **maintained**
- ☐ **easy to manage** ☐ powershopper provided

Visually Impaired

Signage:
- ☐ **large print**
- ☐ braille
  - ☐ washrooms ☐ elevator ☐ exit

Customer Service

- ☐ **courteous customer service**

General Comments

Will receive Thumbs Up decal ☐
Decal given ☐

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Revised April 2011   Checked by: _____